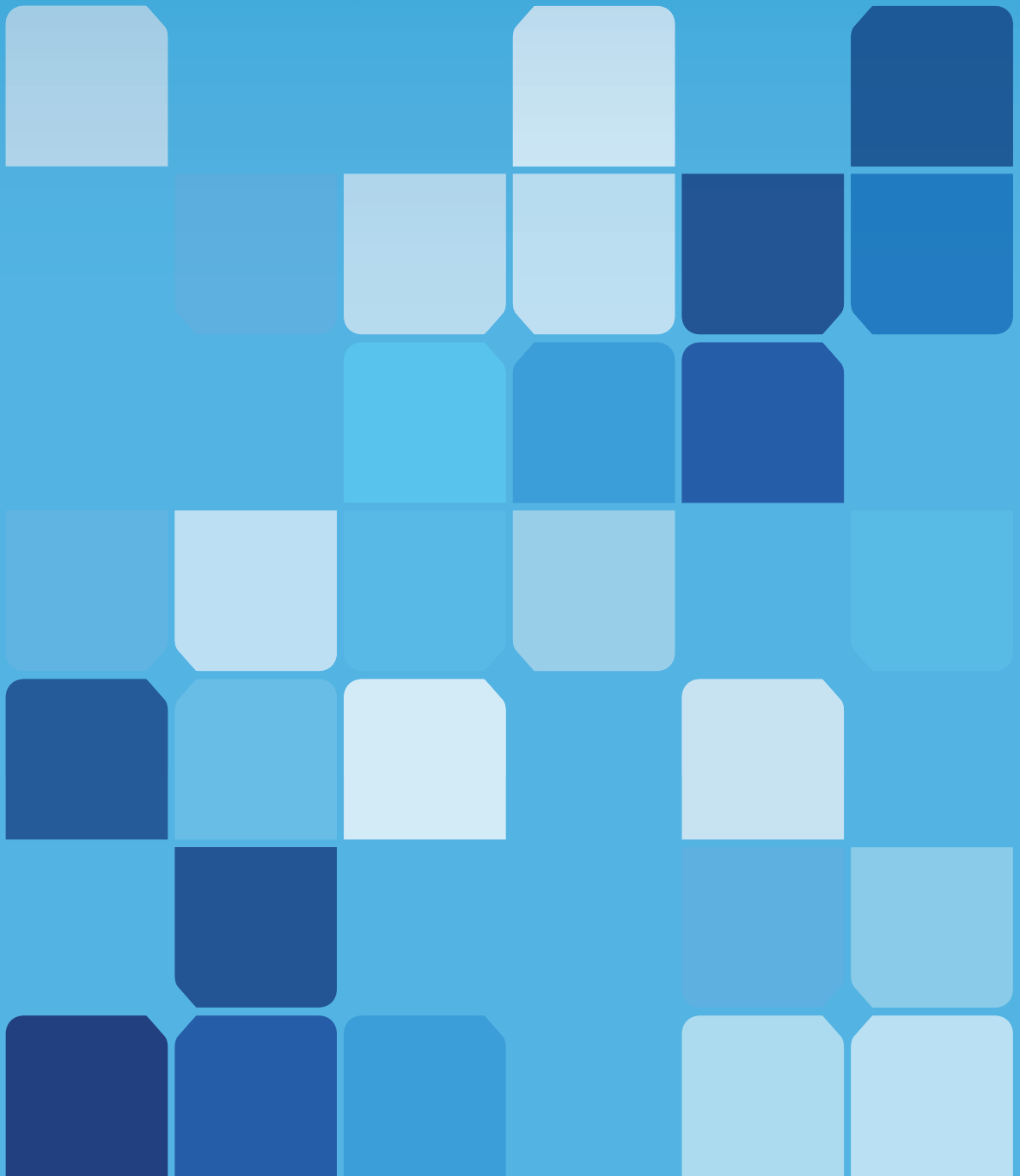




**Antwerp
Diamond Bank**

Diamond bankers. Since 1934.

User's Manual - DIGIPASS UNLOCK



This publication is for informative purposes only and should not be used as a guide for any decision or action that will affect your business. This publication does not, in any way, set up any obligations with respect to Antwerp Diamondbank N.V., nor shall Antwerp Diamondbank N.V. be responsible for any loss sustained by a person who relies on this publication.

Copyright © 2006 Antwerp Diamondbank NV.

User's Manual - DIGIPASS UNLOCK

Unlocking your Digipass

If your Digipass is locked, system will display:

"PIN LOCKED" followed by
"UNL = 9999999" (a 7 digit number)

For unlocking your Digipass, please follow the steps bellow:

1. Call ADBHELPDESK (+32/03/2047444)

2. ADBHELPDESK will ask for your unlock code

Push the  button to activate the Digipass.

System will display:

"PIN LOCKED" followed by
"UNL = 9999999" (a 7 digit number)

Give this number to ADBHELPDESK

ADBHELPDESK will inform you that an “unlock-code” will be sent by mail to your personal address.
On receipt of this letter please follow instructions as mentioned bellow:

1. Unlocking your Digipass

1.1. Push the  button to activate the Digipass.

System will display:

"PIN LOCKED" followed by
"UNL = 9999999" (a 7 digit number)

1.2. Press the  button

System will display:

"UNLOCK CODE"

2. Unlocking your Digipass

2.1. Enter your unlock code

2.2. Press the button

System will display:

"OK"

System will display:

"NEW PIN"

3. Unlocking your Digipass

3.1. Enter your new PIN-code

3.2. Press the button

System will display:

"REPEAT PIN"

3.3. Enter your new pin-code again.

Press the  button

System will display:

"OK" and switch off automatically

